



Model SRT RB-4K

User Manual



## Warranty Information

This product comes with a 12-month manufacturer's warranty from the date of purchase.

This unit has a 30 days' replacement warranty for manufacturing faults.

Within this period please return the faulty product with all its supplied accessories to either the place of purchase or **STRONG Australia** accompanied by the original purchase receipt. After this 30 days period the unit must be returned to **STRONG Australia** for testing, and if deemed faulty, will be repaired or replaced at the discretion of **STRONG Australia Pty Ltd**. The faulty product can either be sent to **STRONG Australia** directly or via your place of purchase for evaluation. **STRONG Australia** will cover any reasonable costs incurred in returning the faulty product for evaluation should the product be deemed as genuinely faulty. If the product is found to have no fault, the costs incurred in delivering product to and from **STRONG Australia** will be the responsibility of the customer.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for major failure and for compensation for any reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## STRONG Australia

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## 1 Safety



**NOTICE:** *To prevent fire and electric shock, do not expose this receiver to rain or moisture. In order to avoid any possible risk of electric shock, never attempt to open the unit. In case of the unit breaking down, repair of the unit should be carried out by qualified technicians. No part of this unit should be repaired by users.*

### **WARNING!**

- Presence of live parts inside the unit! Do not open. Risk of electric shock! No part should be repaired by users.
- The maintenance of the receiver should be carried out exclusively by qualified persons.
- If the power cord is damaged, it must be replaced or repaired by the manufacturer, its after-sales service, qualified electrician or persons of similar qualification in order to avoid possible danger.
- The product must be installed in accordance with national regulations.
- The used batteries must be disposed of safely and appropriately in order to protect the environment.

### **Proper Installation**

- Place the receiver on a flat, firm and stable surface. Do not put it on a carpet or rug.
- Do not place the receiver on top of another device, such as an amplifier. This may lead to overheating.
- Do not cover the unit or put anything above the unit (for example, CDs or magazines).

### **Sufficient Ventilation**

- Place the receiver in a well-ventilated location to prevent accumulation of internal heat.

Allow a gap of at least 10cm to the rear and the top of the unit, as well as a space of 5cm to both sides to avoid overheating.

- Do not obstruct any ventilation openings with items such as newspapers, tablecloths, curtains, etc.

#### **Protecting the Receiver from High Temperatures, Humidity, Water and Dust**

- The receiver should not be exposed to dripping water or splashing.
- No objects filled with liquids, such as vases, should be placed on the unit.
- Do not place any objects that might damage your unit near it (e.g. liquid filled objects or candles).
- Do not place any source of flames such as lit candles on the receiver.

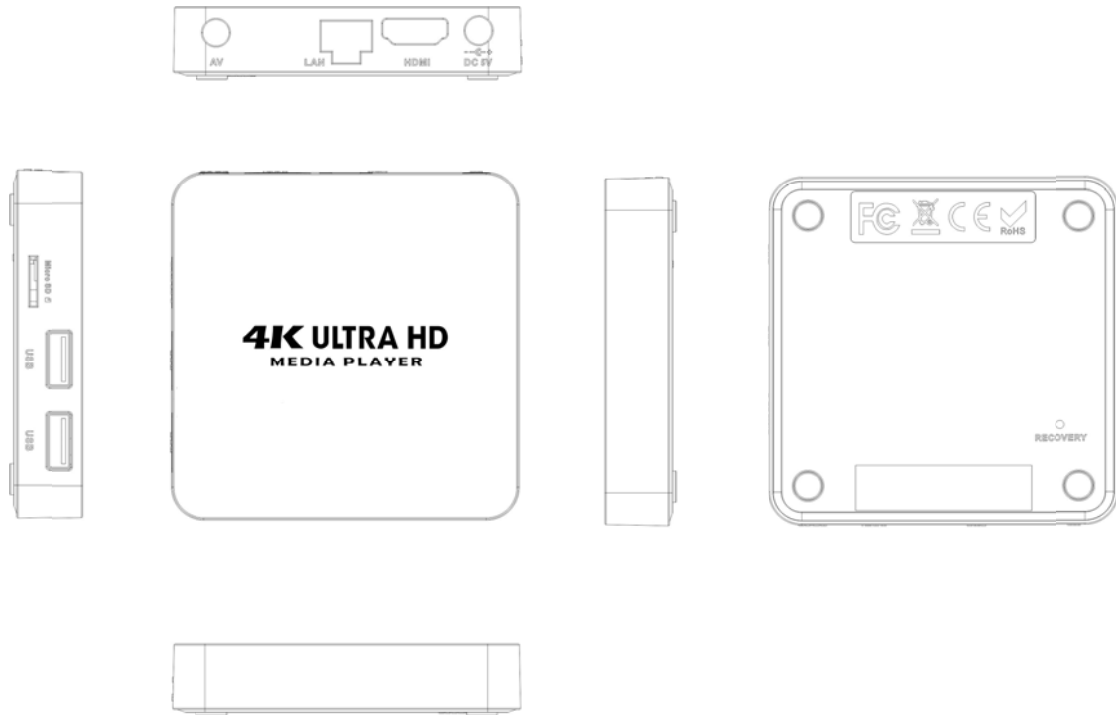
#### **Electricity Supply**

- Please unplug the receiver in case of prolonged non-use.
- If the power cord is damaged, it must be replaced or repaired by the manufacturer, its after-sales service, qualified electrician or similar qualifications to those to avoid possible danger.
- The plug must remain readily accessible after the installation of the product.

## 2 Unpacking and setup hardware

The pictures shows what our product looks like.

### 2.1 Top/Right/Left view

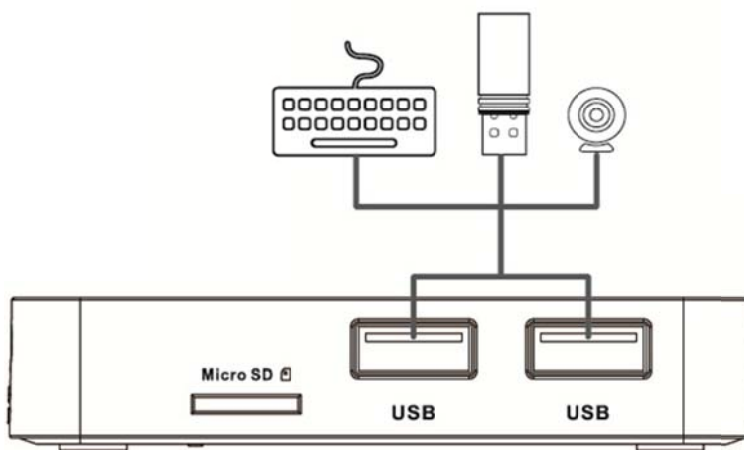
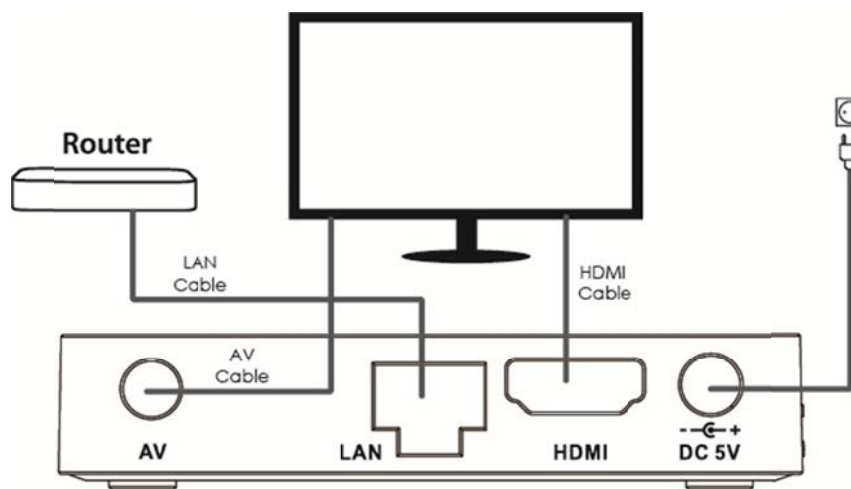


**NOTICE:** *The pictures are for references only*

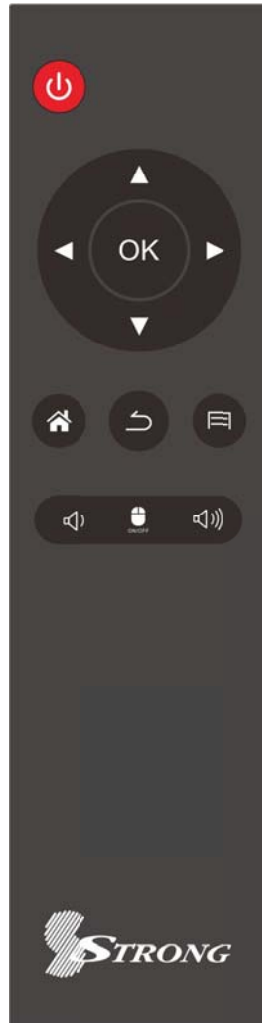








## 2.2 Hardware installation

As shown, connect the interfaces on the television with the corresponding interfaces on the product (such as connect the product with TV sets through the HDMI cable), then after the power is connected, turn on the switch and you can use the product.



### 3 Remote control



 Power button	 Directional Pad/OK button	 Home button
 Back button	 Context-specific menu button	 Volume + Mouse enable disable buttons

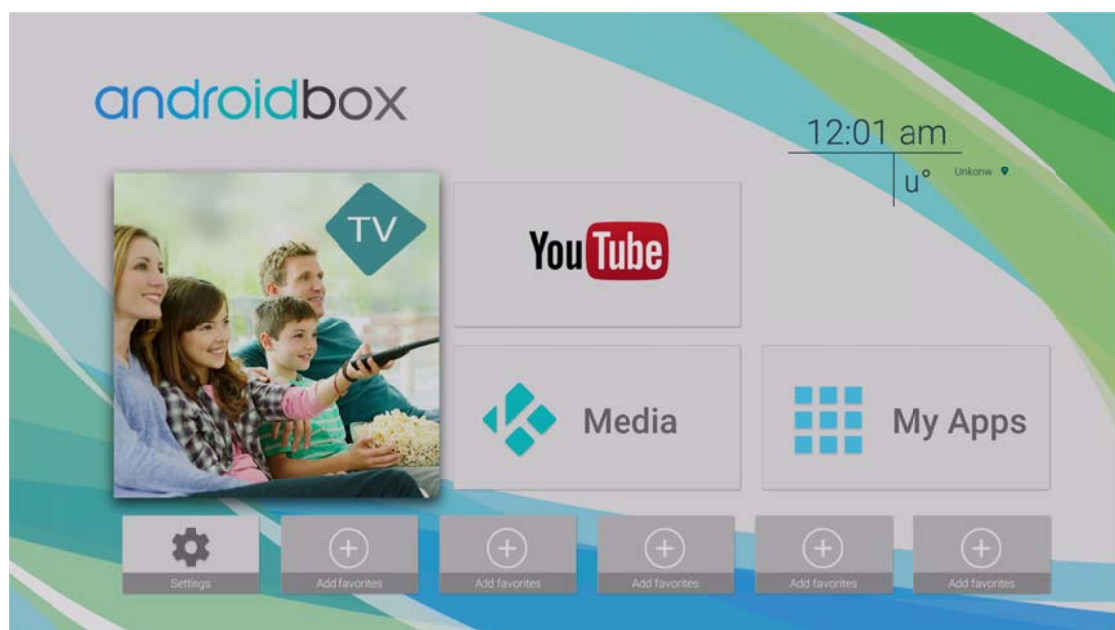
Notes: The default password is 0000 for this media box.

## 4 Entertainment on Android Media Box

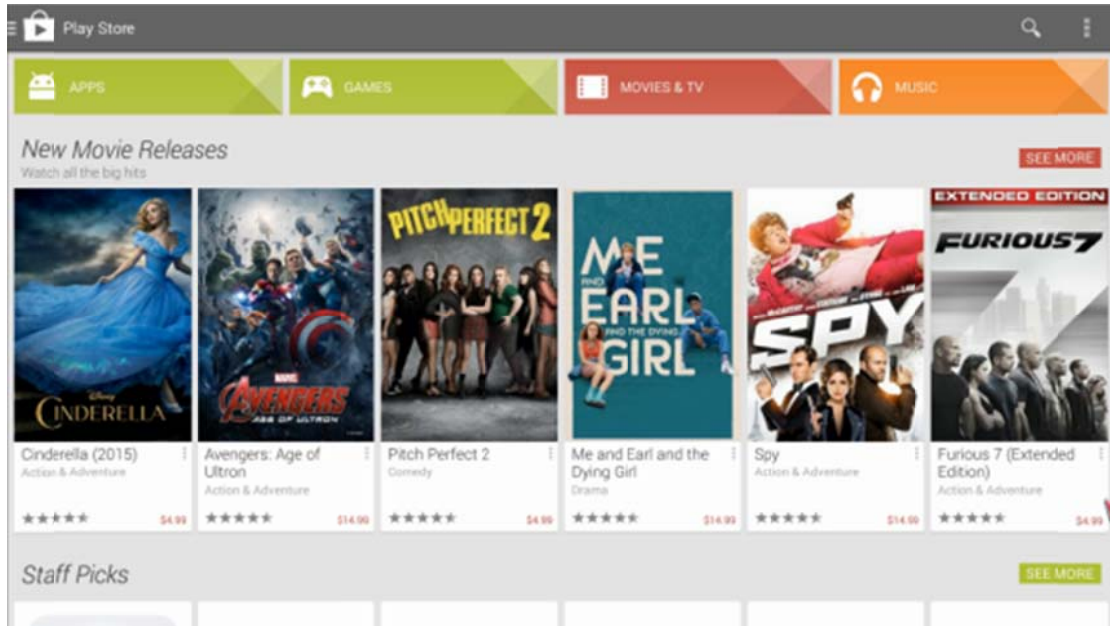
Thanks to the powerful Android platform, the media box converts your regular TV set to a smarter TV. You can enjoy more entertainment on your TV set such as watching YouTube, video chat with your friends, browsing news, social network and playing games using Android compatible game-pads or air mouse (not provided) to the media box.

### 4.1 Install APP from Google Play Store

Press Home button to show home page and go to My Apps menu then select the Google Play Store to launch it

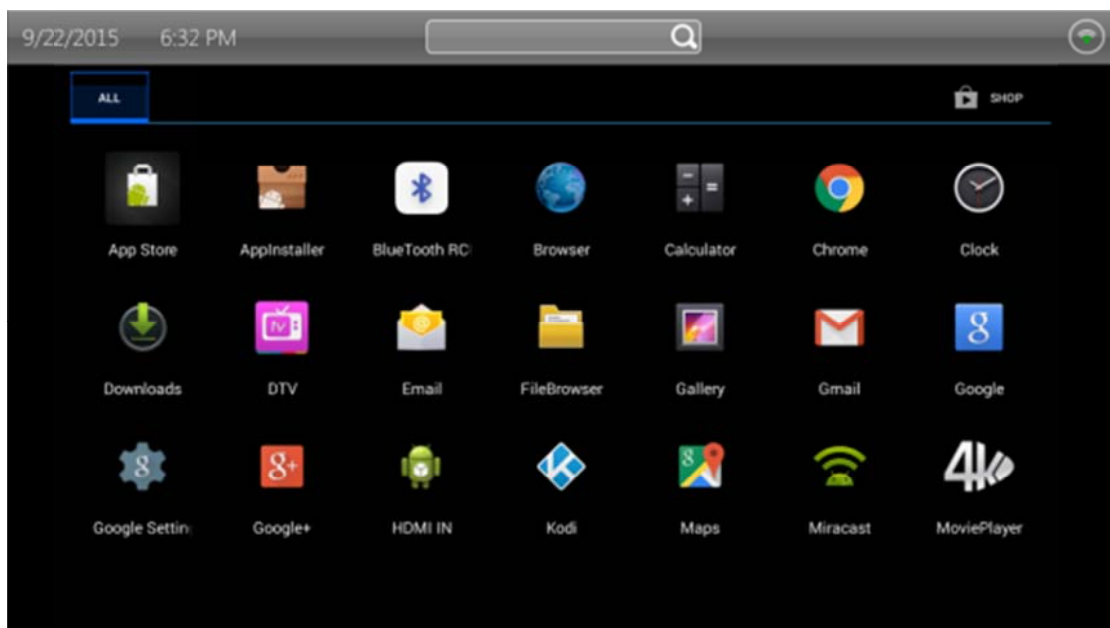


Login to the Google Play Store with your account and then you can install your preferred entertainment applications.



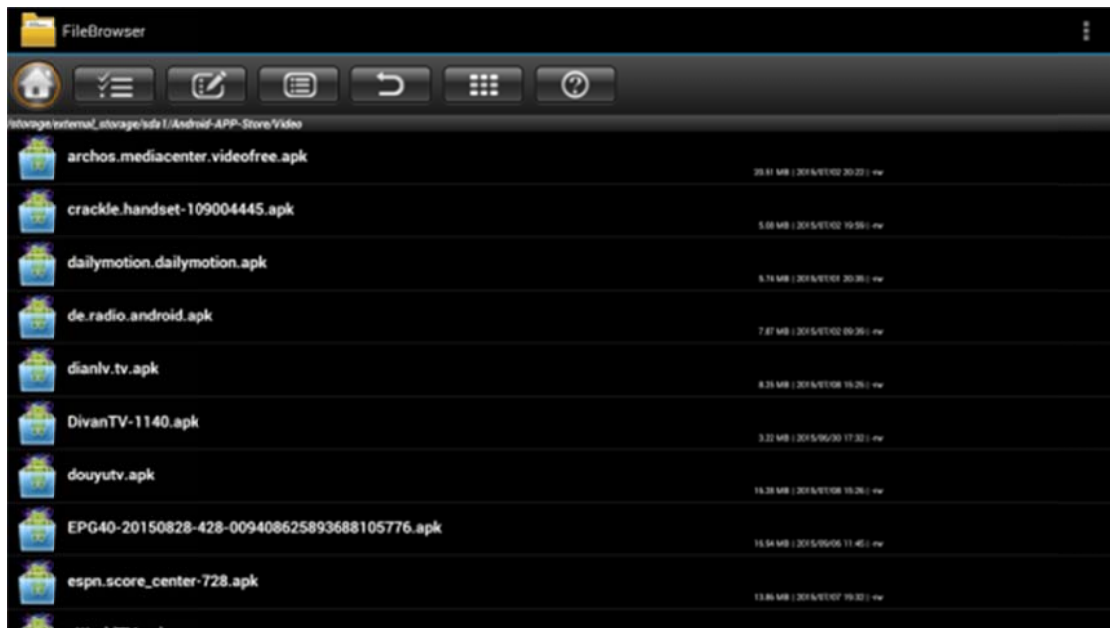
#### 4.2 Install APP from external USB/SD Card storage

Search on the internet for the application install file (\*.apk) that you need on a computer and copy it to USB/SD card storage or download directly from the internet onto the box itself. Plug USB/SD Card storage in to the media box and press Home button to show launcher. Go to the Applications page on the home screen.



Launch FileBrowser to select USB/SD card storage and browse APK file, press OK button

to install it.



#### 4.3 Customize your launcher

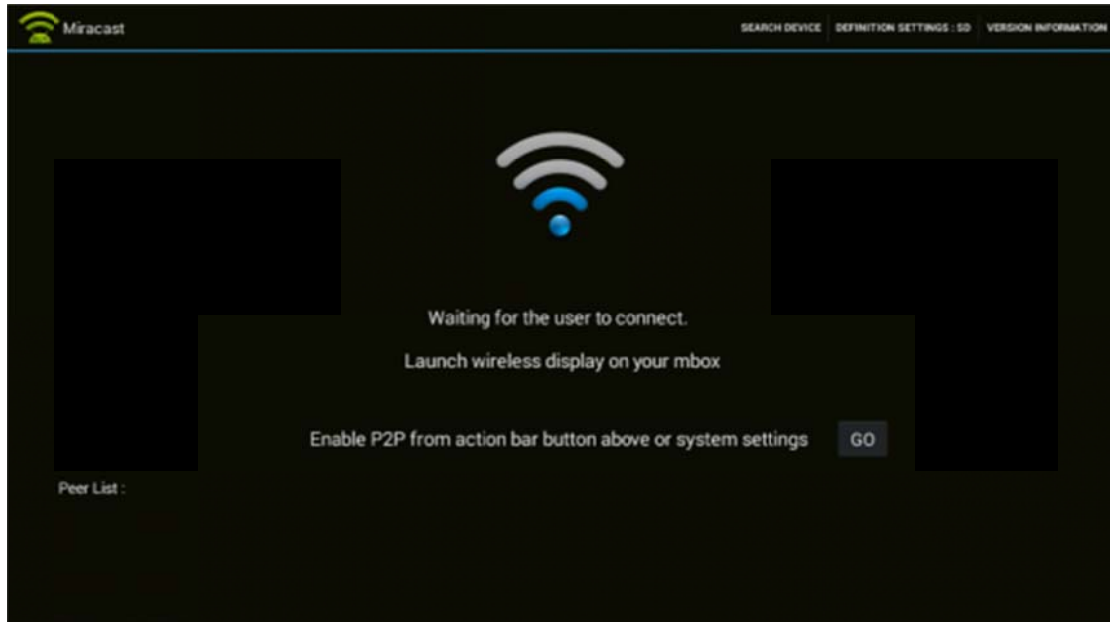
You can add your preferred application to home page and launch it quickly. Press Home button to show launcher and choose + icon by pressing the OK button.

You can delete application shortcuts from the home page or uninstall the application by pressing menu button after highlighting the application.

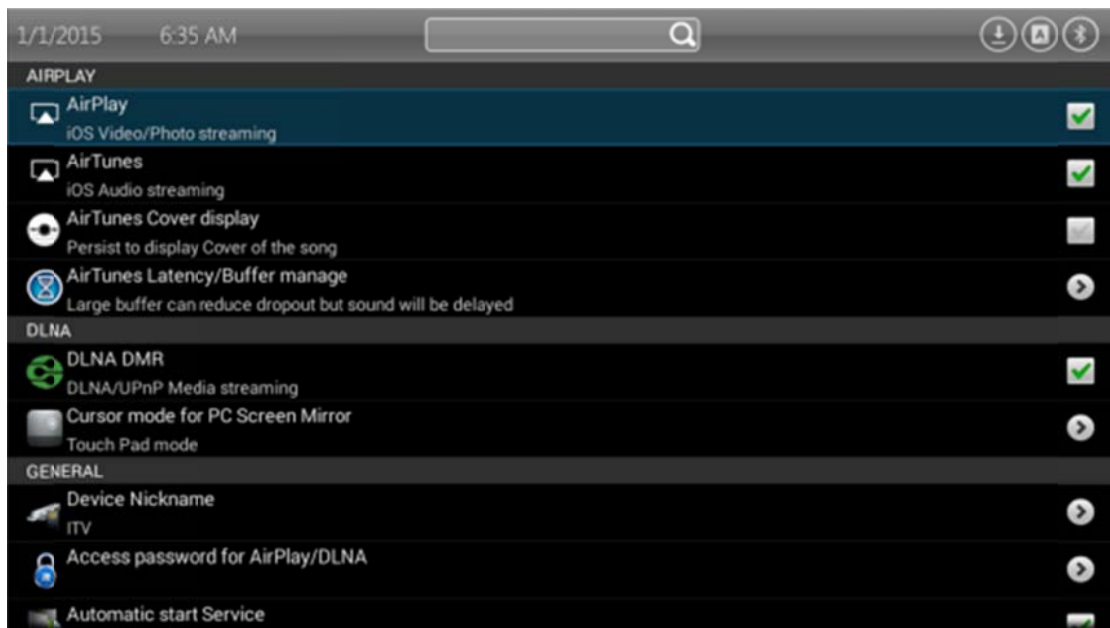
#### 4.4 Miracast/Airplay/DLNA

The media box supports Miracast/Airplay/DLNA, this means you can share your Android Phone/iPhone screen to the TV set or share video/music/picture from your Android Phone/iPhone, Android Pad/iPad to the TV set through media box. Launch S Link to start Miracast receiver and mirroring your Android Phone/Pad screen to the TV set. Compatible

Miracast smart phone are Google Nexus Phone, LG Android smart phone, HTC Android smart phone, Sony Android smart phone etc...



Download and install an AirPlay app from Google Play Store on the media box to receive iPhone/iPad Airplay mirroring and DLNA from all DLNA compatible APP.

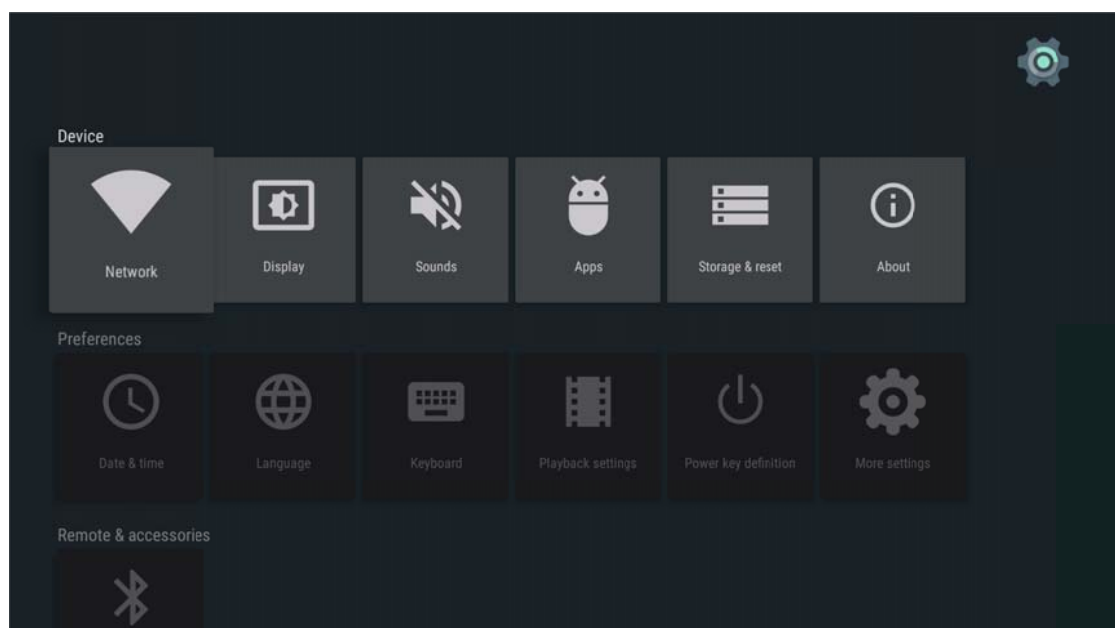


## 5 System Settings and upgrade

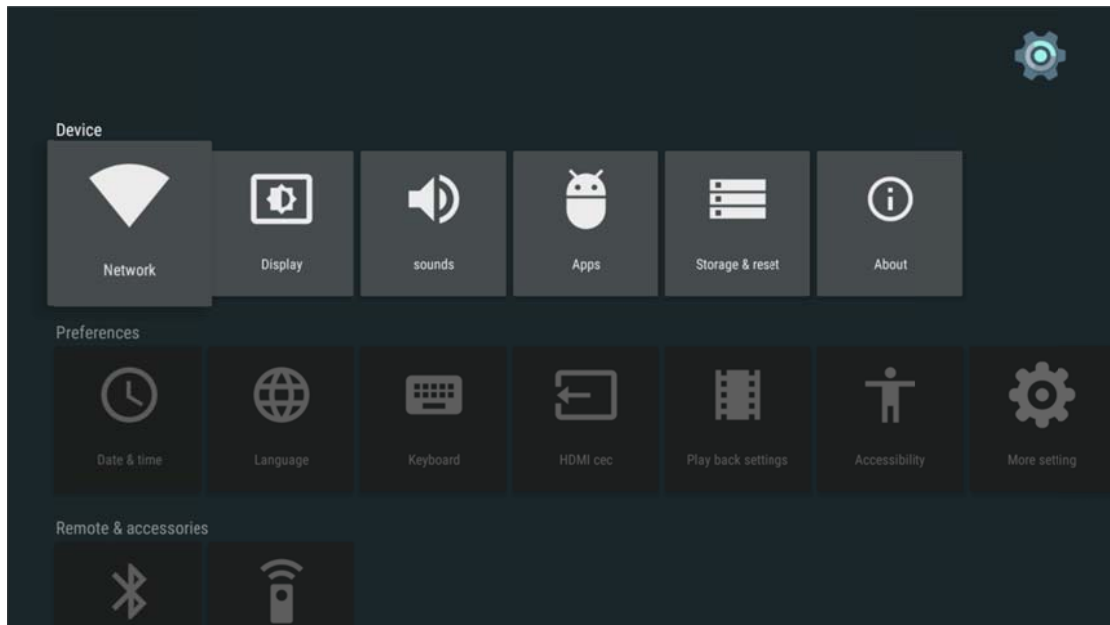
System settings and upgrade helps you to setup the media box in advance settings such as video/audio output, network connection, Bluetooth etc...

### 5.1 System Settings

You can open system settings menu from Launcher by selecting the Settings icon and press the OK button. You could setup Network, Bluetooth, Video/Audio output, Language etc...

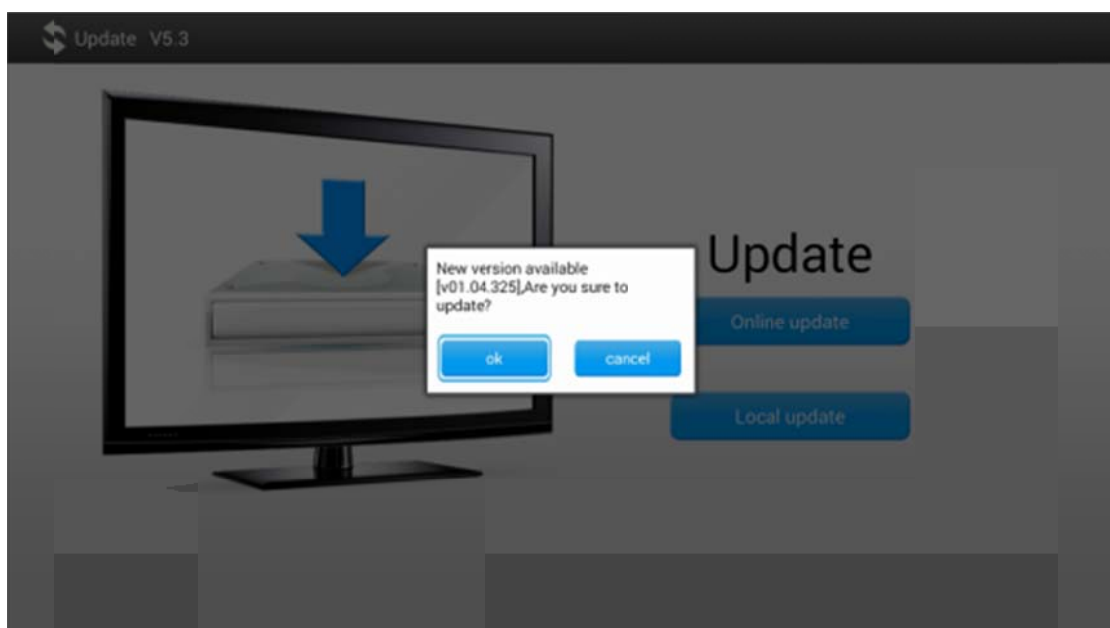


Choose More Settings to open Android system settings for advance settings. Although the media box supplies the More Settings application for configuration and displays advance settings, we don't recommend the user selects these options unless they are an advanced user



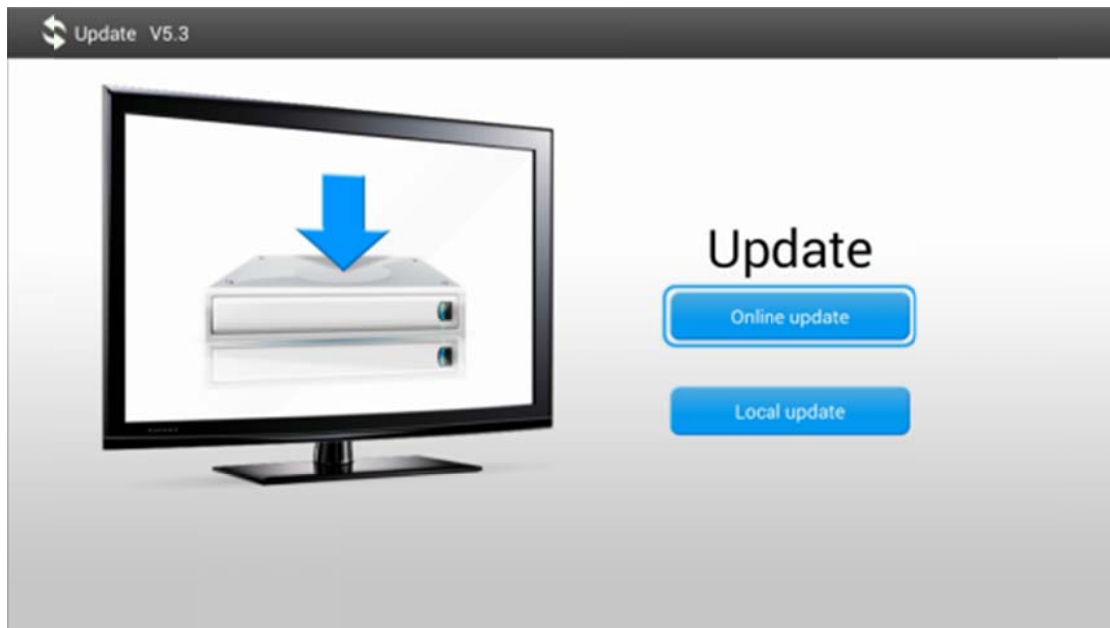
## 5.2 System upgrade

Media box can be upgraded through USB/SD card storage and OTA. You might see online update notifications on the home page when new software is made available on the internet. Click notification to download new software and upgrade the media box.

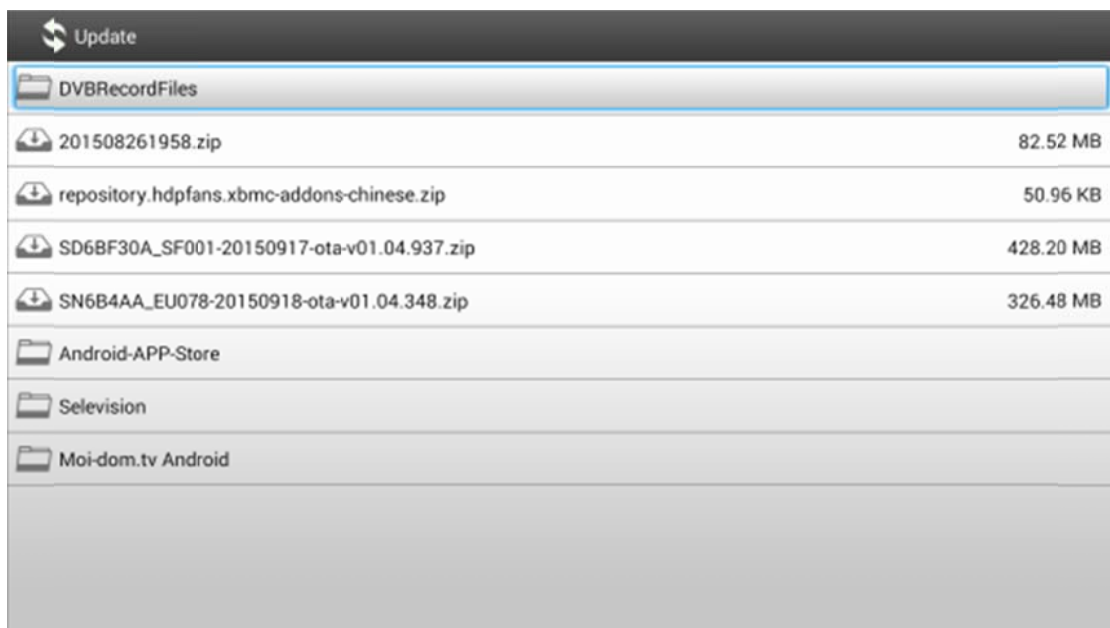




When available, you can download new versions of software from our website ([www.strong.com.au](http://www.strong.com.au)) in the support section and upgrade the media box through USB/SD card storage. Go to Settings--->About--->Upgrade--->Local.



Choose the upgrade package from USB/SD card storage to update the media box.



## 6 Troubleshooting

### 6.1 No signal on the UHD TV

- Check if the HDMI cable is securely connected.(HDMI 2.0 Cable required)
- Check if you have selected the correct HDMI input on your UHD TV.
- Check the antenna cable, replace the cable, or connect the cable to the receiver securely.
- Set the values of the tuner parameters correctly in the installation menu.
- Check the antenna connections.

### 6.2 Cannot turn on your media box.

- Check if the power connector is correctly connected into the DC socket of your TV and to the media box.
- Check if the power is turned on.

### 6.3 Cannot connect to network

- Ensure the network cable is securely connected and the Ethernet is functioning
- Ensure the Wi-Fi network is connected and the security key for the encrypted network is entered correctly.
- Make sure you select the correct IP address settings.

### 6.4 Some UHD TV cannot display the entire picture

- Setup the screen ratio on your UHD TV as automatic.
- On your UHD TV, go to Menu >Screen >Press arrow buttons to select the ratio type > Select automatically to display the entire screen.

### 6.5 The remote control does not work

- Make sure the batteries are in good condition and that they are correctly inserted.

- Make sure no objects block the path between the remote control and the signal sensor area on the product.
- Make sure the distance between the remote control and the box is no more than 5 meters.

## 6.6 No picture or sound

- Check if the Audio/ Video output connection from the product to TV correctly.
- Turn TV on.
- Press mute button to see if the TV was muted and also on the Android box remote.

## 7. Specification

<b>Hardware</b>	
Chipset	Amlogic S905X
RAM	DDR3 2GB
Flash storage	eMMC 16GB
<b>Video</b>	
Video Decoding	H.264/H.265 HEVC MP@L5.0 up to 4K UHD@60fps H.264/H.265 AVC MP@L5.1 up to 4K UHD@60fps H.264/H.265 MVC up to 4K UHD@60fps MPEG-4 ASP@L5 up to 1080P@60fps AVS Jizhun Profile up to 1080P@60fps MPEG-2 MP@HL up to 1080P@60fps MPEG-1 MP@HL up to 1080P@60fps RealVideo 8/9/10 up to 1080P@60fps WebM up to VGA
Video File Format	Support  *.mkv, *.wmv, *.mpg, *.mpeg, *.dat, *.avi, *.mov, *.iso, *.mp4, *.rm, *.jpg, *.bmp, *.gif etc...
HDMI Output	HDMI 2.0 (video format default @ Auto), Support HDCP2.2
Aspect Ratio	Auto, Full screen
Video resolution	4K@60Hz 4K@50Hz 1080p/i 720p
<b>Audio</b>	
Audio Decoding	Dolby Digital, MPEG, AAC, HE-AAC, OGG, OGA, FLAC,  ALAC, Ape, M4A, RM, MPEG-1 layer1/2, MPEG-2 Layer II  (DTS, WMA, WMA Pro, WMV Optional via third party applications/plugins and software decoding)

Audio mode	Mono/Stereo/Left/Right
<b>Power</b>	
DC Input Range	5V / 2.0A
Power Consumption	Maximum 10 W
<b>Interface</b>	
Left Panel	2*USB, Micro SD Slot
Rear Panel	Ethernet Port, HDMI Out, AV Output, DC IN
Front Panel	IR, LED Indicator
<b>Physical Features</b>	
Operating Temperature	0°C to 40°C
Storage Temperature	-10°C to 65°C
Size(W x D x H) in mm	85*85*16.5
Weight	10 grams



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